



ASK US ABOUT TELEHEALTH (VIDEO) VISITS!

Helping you through the
Coronavirus (COVID-19) Spread

WHY NOW?

- In this Coronavirus (COVID-19) spread, we are worried that patients may risk catching the virus from another sick patient if they come into the office in person.
- Telehealth visits are a way to talk about your health concerns without putting you at risk during the coronavirus outbreak
- **You can still see your doctor without leaving your house!**
- We will make a plan with you if we need to see you in person, or if you need to go to a specialist or to a hospital.



WHAT IS IT?

- Video and phone calls to assess and treat our patients without them needing to come into the office for a visit.
- We can do most of what we normally do in the office over a video call.

HOW DOES IT WORK?

- We will talk to you ahead of time on how to get in touch with us when it's time for your visit.
- You will talk to your provider over a video using either your phone, a tablet device such as an iPad, or a computer with a web camera.



WILL I BE CHARGED FOR THE VISIT?

- Yes, telehealth visits have a copay, just like a normal office visit. You can expect to pay for a telehealth visit as you would for any visit that brings you to our office.

WHAT IF I DON'T HAVE A WAY TO MAKE A VIDEO CALL?

- Talk to a caregiver or family member before your visit to see if someone you know has a way to help you make video calls.
- Did you know the iPad your grandchildren use or got you has a camera?
- If you can't access video, call your practice to check-in and also make a plan as more limited services may be available over the phone.



QUESTIONS? CALL US!